PGP Lotus Notes Plugin

Installation Guide

Version 1.0

Table of Contents

Preface

How to contact Network Associates

Customer service

To order products or obtain product information, contact the Network Associates Customer Care department at +31(20)5866100 or write to the following address:

Network Associates International bv.
Gatwickstraat 25
1043 GL Amsterdam
Netherland

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World Wide Web	http://www.nai.com

Technical Support for your PGP product is also available through these channels:

Phone	+31(20)5866100
Email	tech-support-europe@nai.com

To provide the answers you need quickly and efficiently, the Network Associates technical support staff needs some information about your computer and your software. Please have this information ready before you call:

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• Any additional hardware or peripherals connected to your computer

• Operating system type and version numbers

• Network type and version, if applicable

• Content of any status or error message displayed on screen, or appearing in a log file (not all products produce log files)

• Email application and version (if the problem involves using PGP with an email product, for example, the Eudora plug-in)

• Specific steps to reproduce the problem

Network Associates training

For information about scheduling on-site training for any Network Associates product, call +31(20)5866100.

Comments and feedback

Network Associates appreciates your comments and feedback, but incurs no obligation to you for information you submit. Please address your comments about PGP product documentation to: Network Associates International bv., Gatwickstraat 25, 1043 GL Amsterdam, Netherland. You can also e-mail comments to tns_documentation@nai.com.

Installing the PGP Lotus Notes Plugin

1

Installation Overview

The PGP Lotus Notes Plugin installation is performed in multiple phases and in multiple places:

– the server

– your workstation

– the users' desktops

The following is a high-level overview of the process.

Before you begin:

– Create a PGP 6.0.2 Client Installer (you, your Security Officer, or some other trusted person may perform this task.) For more information about creating a PGP Client Installer, see the **PGP Administrator's Guide** included with PGP 6.0.2.

To install the PGP Lotus Notes Plugin

You (the System Administrator):

1. Post the PGP 6.0.2 Client Installer on your group fileserver

2. Post the Lotus Notes Client Installer on your group fileserver

Your users then:

3. Shut down Lotus Notes

4. Run the PGP 6.0.2 Client Installer and the Lotus Notes Client Installer on their desktop machines

Once your users have updated their desktops, **you:**

5. Run the PGP Notes Server Installer

   This updates selected mail databases with the new PGP mail template. When your users restart Lotus Notes, they will be able to use PGP.

☐ **NOTE:** If you choose to deviate from this suggested sequence, your users may see a non-fatal error message indicating that the PGP .dlls were not found.

Software requirements

To run the PGP Lotus Notes plugin, you must have the following software installed:

On the client machines

- Windows 95, 98, or NT 4.0

- Lotus Notes software versions 4.5x or 4.6x

- PGP version 6.0.2

On the server

- Lotus Domino software versions 4.5x or 4.6x

Installation Details

The following installation instructions provide details on the *administrator's* portion of the installation process.

Network Associates recommends running the PGP Lotus Notes Client installer on your users' desktops before updating the mail templates on the server with the PGP Lotus Notes Server setup application. If you deviate from this order, a non-critical error message appears when running Lotus Notes.

> ☐ **NOTE:** This error message indicates that the PGP.dlls cannot be found. Dismissal of the error message allows normal usage of Lotus Notes.

Installing the PGP Lotus Notes Plugin

Shut down Lotus Notes on the workstation you are using for installation.

This workstation must have network connectivity to the server and Lotus Notes installed on it.

> ☐ **NOTE:** Do not shut down the Lotus Notes Server.

Run the PGP Notes Server Installer

1. Run Setup.exe.

    By default, this creates the following directory: Program Files\Network Associates\PGP Lotus Notes and installs the following files or directories:

    –   PGPLotusNotesReadMe.txt

    –   PGPLotusNotesInstallGuide.pdf (this file)

    –   Client Installer

    –   Server Installer

2. Navigate to the Client Installer directory and copy the PGP Notes Client Installer to your group's fileserver.

3. Navigate to the Server Installer directory.

4. Run Setup.exe. This is the PGP Notes Server Installer.

5. The Installer will prompt you for the root path to the Lotus Notes program directory on the local machine. Locate the path and continue.

6. The Installer will prompt you for the Lotus Notes data directory. Locate the directory and continue.

7. Enter the name of the Lotus Notes Server you want to configure.

8. You are prompted to select configuration options. Select one, or both of the following options and continue. These options are described below.

    a. **Replace/Refresh PGP email template.** This option copies the PGP email templates to the selected databases on the current server. Lotus Notes servers should then replicate this template to other servers in your organization. Any updates made to the PGP template are then populated to the other servers.

        ☐ **NOTE:** If you are installing across multiple Lotus Notes servers, you should select this option for only the first server you are configuring. If you select this option on multiple servers, the servers will not correctly replicate changes made to the original template.

b. **PGP Enable Specific Notes Mail Databases.** This option enables the selected mail databases to use the PGP email template.

☐ **NOTE:** You should deselect this option ONLY if the selected databases have been previously enabled for PGP and you are in the process of upgrading the PGP email template to a more recent version.

9. If you did not choose "**Replace/Refresh PGP email,**" continue with Step 10. Otherwise, enter the file name of the mail template used on your servers. For example, *mail46.ntf*.

10. If you did not choose "**PGP Enable Specific Notes Mail Databases,**" continue with Step 11. Otherwise, do one of the following:

   • Enter the file name of a database on the server to PGP enable.

   • Enter list of databases to PGP enable. Use the pipe (|) character to separate each database in the list.

   • Enter the keyword *"users.txt"* to batch process a list of databases from a file. If you choose this option, the installer will look for a file named *users.txt* in the Lotus Notes program directory. The format of users.txt should resemble the following:

   ```
   database1.nsf
   database2.nsf
   database3.nsf
   ```

   Or, if the mail databases reside in a subdirectory of the server root directory, include the relative path. For example:

   ```
   mail\database1.nsf
   mail\database2.nsf
   mail\database3.nsf
   ```

11. A confirmation screen appears. Click Next to begin configuration of the server. This process can take many hours depending on your hardware and the number of databases to be configured.

   In the event that any databases failed to be PGP-enabled, a log file is generated (*PGPlog.txt*) in your current workstation's Lotus Notes Program directory.

Index